

Patient Comments

*These are individual experiences only and are provided for reference purposes.

Enjoy Overseas Travel Again

I have always loved traveling, but after needing dialysis treatment, I had to give up on overseas trips. During this travel dialysis experience, I was able to receive treatment in a clean and quiet environment, with everyone providing kind and attentive care, which allowed me to feel completely at ease. The support from the interpreting staff was especially outstanding. They not only provided interpretation but also showed thoughtful attention in many small ways, greatly easing my anxiety about receiving medical care in a foreign country. Through this experience, I have developed a positive feeling and the desire to enjoy traveling abroad again.



Taiwan (Male)



Safe and Comfortable Treatment Experience

During my dialysis treatment in Japan, I was able to receive care in a clean and comfortable environment, which allowed me to feel completely at ease. I was impressed by the efficiency and safety of the treatment, and even the user-friendly hemostatic pads were so appreciated that my family wanted to purchase them. The staff went above and beyond, even making inquiries at the pharmacy, and I am truly grateful for their sincere care. The interpreters provided meticulous support, and the careful attention to safety left a strong impression, allowing me to truly experience the warmth and professionalism of the Kaikoukai Healthcare Group's medical services.



Taiwan (Female)



I Would Love to Rely on Your Care Again

Thank you very much for all the arrangements and thoughtful care provided during my dialysis treatment in Japan. If I have the opportunity to visit Nagoya again, I would be delighted to receive your support once more.

Taiwan (Male)



Having English-Speaking Staff Made Me Feel Safe

Thank you very much for all your support, from arranging my dialysis appointments to the three treatments I received. Having staff who could speak English was extremely reassuring for me and was, in my opinion, the most outstanding aspect of the clinic. I look forward to seeing you again and sincerely appreciate all your care.

Singapore (Female)



Highly Recommend to Others

I am truly grateful for the very courteous and kind care I received. After returning to Taiwan, I would be happy to recommend Kaikoukai Healthcare Group to those around me.

Taiwan (Male)



Travel Dialysis Acceptance Record

